

Frequently Asked Questions

1. About CodeMate

The essentials — what CodeMate is, how to start, and how your data is handled.

Q1. What is CodeMate?

CodeMate is an AI-powered developer platform that helps you write, debug, review, document, build, and ship software. It brings together a family of products: the Toolbox (your central management hub), C0 (an in-IDE AI coding assistant), CORA (an agentic architect mode), BUILD (an AI studio for full-stack app generation), the Web App (browser access at app.codemate.ai), and the PR Review Agent (automated pull request reviews for teams).

Q2. How do I get started with CodeMate?

Start by downloading and installing the CodeMate Toolbox — it is the required entry point to the platform. Sign in with your CodeMate account, then use the Toolbox to install IDE extensions such as C0, connect projects, and manage everything from one place. You can also use CodeMate directly in a browser at app.codemate.ai with no installation.

Q3. Which product should I use for what?

Use C0 in your IDE for everyday coding help such as debugging, tests, reviews, and documentation. Use CORA when you want an agent to plan and build features end-to-end with architectural discipline. Use BUILD to generate, preview, and deploy complete full-stack applications from a plain-language prompt or a Figma design. Use the Web App for coding help and dashboards from any browser. Use the PR Review Agent (Enterprise) to automatically review every pull request your team opens.

Q4. How is my data handled?

CodeMate collects your prompts and responses, which are stored for 30 seconds in encrypted format. CodeMate never uses your code or prompts to train its models. Usage data such as features used and time spent is collected to improve the platform and diagnose issues. To opt out of data collection, email contact@codemate.ai.

Q5. Where can I get help or support?

Documentation and guides are available at docs.codemate.ai. You can reach support through the in-app help center in the Web App or by emailing support@codemate.ai. For general enquiries and Enterprise access, email contact@codemate.ai.

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2. Toolbox

Your central hub for managing the entire CodeMate platform.

Q6. What is the CodeMate Toolbox?

The Toolbox is the central management dashboard for the CodeMate platform and the first thing you set up. It is a lightweight desktop application that runs in the background, giving you one place to install IDE extensions, manage connected apps, view indexed projects, configure account settings, and monitor the status of your CodeMate products.

Q7. Why do I need the Toolbox before other products?

The Toolbox is the required entry point for the ecosystem. IDE extensions like C0 are installed and activated through it, and your project connections and account credentials are managed there. Without completing Toolbox setup, other products will not be linked to your account correctly.

Q8. Can I use the Toolbox on multiple machines, and is it included in all plans?

Yes to both. Install the Toolbox on any number of machines and sign in with the same account — each reflects your extensions and products independently. The Toolbox is available to every CodeMate account regardless of plan, though some products visible within it may require a specific plan to activate.

Q9. The Toolbox shows an extension as not installed even though it is — what do I do?

Make sure you are signed into the same CodeMate account in both the Toolbox and the IDE extension. Then restart your IDE and refresh the Toolbox. If the issue persists, reinstalling the extension from the Apps tab usually resolves the sync problem.

3. C0 — In-IDE Coding Assistant

AI coding assistant built into your IDE — indexes your codebase and works through natural conversation.

Q10. What is C0 and which IDEs does it support?

C0 is an AI coding assistant built into your IDE. It indexes your entire codebase, remembers what it learns in a persistent Knowledge Base, and helps you write, debug, review, document, and understand code through conversation. It supports VS Code, Cursor, Antigravity, and

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JetBrains. Install it from the VS Code Marketplace or through the Toolbox, which detects your editors and installs it automatically.

Q11. What is the Knowledge Base?

The Knowledge Base is C0's persistent memory layer. You can add private or public GitHub repositories, web URLs at a specified depth, and custom codebases uploaded directly. Everything in it contributes to context-aware responses, and it is accessible from the C0 extension and the CodeMate CLI.

Q12. What workflows does C0 offer?

C0 offers eight core workflows: Chat with code, Debug mode for tracing errors to their root cause, Optimize mode, test-case generation, code reviews, Deep Wiki for rich developer documentation, Code Maps for visualising structure with Mermaid diagrams, and the Swagger Agent for API documentation. It also integrates with Jira so you can work from tickets inside your editor.

Q13. C0 is not responding — how do I fix it?

Work through these steps in order: reload or restart your IDE, update it to the latest version, check that the CodeMate extension is up to date, log out and back in, and reinstall the extension if needed. Also open the Toolbox and verify the subsystem status shows online — if the subsystem is not running, the agent will be unavailable.

4. CORA — Agentic Architect

Plans, builds, and reviews production-ready code from natural language prompts.

Q14. What is CORA and how is it different from C0?

CORA is CodeMate's agentic architect mode. Where C0 assists with everyday tasks through conversation, CORA handles the work before typing: it maps the real requirements behind a prompt, picks a stack with explicit reasoning, produces a dependency-ordered task graph, and builds layer by layer, validating each layer. The output is a complete, architecturally sound codebase. It runs as an editor extension with full codebase access.

Q15. What modes does CORA operate in?

CORA has six modes. Auto orchestrates and sequences the others based on your prompt. Plan produces architecture documents and task breakdowns without writing code. Ask answers questions about your codebase without changes. Code writes, modifies, and refactors code. Review audits changes for correctness and architectural alignment. Marshal is

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a strict workflow mode that forces work through a staged pipeline — Plan, Plan Review, Implement, Review, Final Review — with mandatory checkpoints, best for high-stakes or security-sensitive work.

Q16. What are Skills, Rules, and Workflows?

All three are plain Markdown files on your local filesystem. Skills give CORA domain knowledge about your project and conventions. Rules define hard constraints applied to every interaction without exception, configurable per project or globally. Workflows define step-by-step processes for recurring tasks like feature scaffolding or PR preparation. Because all configuration is plain text, it is transparent, version-controllable, and easy to share through your repository.

Q17. Can CORA connect to external tools?

Yes. Through MCP (Model Context Protocol) servers, CORA connects to external tools and services such as GitHub, Slack, databases, and APIs, with servers available from established MCP marketplaces. CORA also includes a browser agent that can navigate pages, interact with your running app, scrape content, and test UI flows from a natural-language prompt.

5. BUILD — Full-Stack App Studio

Generate, preview, and deploy full-stack applications from a browser — no local setup required.

Q18. What is BUILD?

BUILD is CodeMate's AI studio for generating, previewing, and deploying full-stack applications from a browser. Describe your app in plain language and it produces a complete runnable application — frontend, backend, database schema, authentication, and deployment configuration. The output is production-grade code that you own.

Q19. How does BUILD work from prompt to deployment?

Every project starts in one of three modes (chosen at the start and fixed for the project): Conversational for a text prompt, Design for nailing visual direction first, or Figma import for generating production code from an existing design. BUILD then plans the architecture and generates code while you watch files being created, runs a live preview you can click through and refine via chat, and finally deploys to CodeMate Cloud with one click — you get a public URL at `your-app.codemate.build` with HTTPS configured automatically.

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Q20. Do I own the code, and can I download it?

Yes. All generated code belongs to you. Open the file explorer in any project and click Export to download a ZIP of the complete source. You can push it to GitHub or deploy it on your own infrastructure independently of CodeMate Cloud. Note that apps on the free tier are public, and sensitive environment variables are injected at deploy time, never written to source files.

Q21. How do I get the best results from BUILD?

Be specific about what your app does, who uses it, and how it should look — describe pages, flows, and user roles. BUILD supports iterative building, so you can start broadly, then describe changes in chat and watch them reflect immediately in the live preview. For complex, multi-feature applications, add features progressively and validate each one before moving on.

6. Web App

Access CodeMate from any browser — no IDE required. Available at app.codemate.ai.

Q22. What is the Web App and what is inside it?

The Web App is a browser-based interface at app.codemate.ai with three primary sections. The Dashboard tracks your productivity — coding streak, time saved, efficiency, lines of code, activity, and language breakdown. The Build section gives access to the Build Agent for generating applications. The Chat section is an AI coding assistant for generating, modifying, and discussing code directly in the browser.

Q23. What can the Chat in the Web App do?

It generates new code from natural-language descriptions, resolves bugs and logic issues, refactors and optimises existing code, explains how code works, and automates routine tasks. It accepts multi-modal input including file uploads, and supports Knowledge Base mentions with the @ symbol to pull in context from your imported repositories, URLs, and codebases.

Q24. Do I need to install anything, and does it work on mobile?

No installation is required — just sign in at app.codemate.ai. Optionally, install it as a Progressive Web App for a dedicated window. It works in any browser on desktop and phone; it is optimised for desktop workflows but functional on mobile.

Thank you for reading the CodeMate FAQ

For more information visit docs.codemate.ai or email contact@codemate.ai